- 1. During disaster or emergency event and when your agency/facility or hospital system has unmet needs and has exhausted all internal and system resources (plan A and Plan B, back-up vendors etc.) YOU MUST contact the Coastal Bend Regional Advisory Council (CBRAC). CBRAC will attempt to fill the unmet need at the local/regional level. If CBRAC cannot meet the need, please follow the steps below to submit a STAR request.
- 2. Logon to WebEOC at: www.ccwebeoc.cctexas.com/eoc7/
  - User Name is LastNameFirstNameEmployeeID example: doejohn1234 (not case sensitive)
  - **Password** (if you forget your password click the "Forgot Username/Password" link and a temporary password will be emailed to you.



3. Position and Incident: Choose your Position and Incident the request is for and click Continue.



4. TDEM (F) - STAR: On the left side drop down, choose TDEM (F) - STAR



5. New Request: Click on the Red Button for "New Request"

What's New?				TS.	A U Hos	pitals (	(CC S	pecia	lty) Live I	R٩
New Request	Actions	Locations	Live	~	All DDCs	~	Nueces	~	▼ More Filters	

6. Live or Training: Click on LIVE REQUEST to change it to TRAINING REQUEST if this is a training exercise.

### 7. Tab 1: Requestor and Delivery Info

The form auto populates with your information.

• Select "Nueces" in the drop down under "Submit Request to (County):

Requestor and Delivery Info	Request Description	R	eview, Route and §	Submit	
Requested by Position and Nam	ie:				
TSA U Hospitals (CC Specialty)		- Do	eJohn1234		
Requestor Phone Number:					
361-888-8888		<u>ا</u>	Requesting E	Entity (*):	
Requestor Email:			Nueces	~	
johnd@cctexas.com		L			

 Choose the Delivery Information location. (If this is your first entry for this location then choose "New Location".

Delivery Information:
 Saved Location
 New Location
 No Location Needed

- When you choose New Location, a box will pop up to allow you to enter the delivery information.
  - Enter a name for the location and the address.
  - Click on "Map It" and it will populate the Longitude and Latitude.
  - Additional Information is the specifics where the item(s) need to be delivered.
  - If you need to upload an attachment you have this option.
  - Enter the Point of Contact info for who will receive the item(s).

Name:						
City Hall						
Address:						
1201 Leopard Street						
City:		State:	Zip:			
Corpus Christi		ТХ •	78410		Map It	
Longitude:	Latit	ude:				
27.795906	-97	404142				
Additional Information:						
Delivery to the loading doc	k behind	d the buildin	ng.			
Provide Map, Diagram, etc,	if avail	able				_12
Choose File No file chos	en					
Point of Contact Name:		Poi	nt of Contact	Phone:		
John Doe		30	61-888-8888			
Point of Contact Email:		Poir	nt of Contact	Fax:		
johnd@cctexas.com						
Save Address						Rea

### 8. Tab 2:

#### Description

- Request: what is the item being requested.
- Quantity: amount
- Unit: Select the drop down menu -each, case, pallet, gallons, pounds, ton, other
- When Needed?: realistic time of when you need request.
- For How Long:
  - Select Consumables Resources if its an item that cannot be returned such as food or water. For these items, you will not enter the Number or Unit

•	E	xai	mpi	e:								
Rec	uest	or an	d De	livery	Info	o	Request Des	cription	R	eview, Ro	ute and Subm	it
Requ	Jest:	i										
Wa	ater											
Quai	ntity:	١										
20				Cas	e	•						
Date	Need	ded:	i								For How Lo	ng: 🚺
09	/13/20	)18 2	:00 P	М							<ul> <li>Consuma</li> </ul>	ble Resource
<	s	epte	mber	2018	3	>					O Demob /	Returnable Resource
Su	Мо	Tu	We	Th	Fr	Sa	^		^		Number:	Unit:
26	27	28	29	30	31	1						~
2	3	4	5	6	7	8	02	:	00	PM		

- o Select Demob/Returnable if its an item(s) that would be returned. (Barricades, Cones, Vehicles etc..)
  - How long is the item being requested going to be used for?
    - Number: #

• Units: Select- Hours, days, weeks, months?

Number:	/ Unit:
	Hours Days Weeks Months

• Example:

Req	uest	or an	d Del	livery	/ Info	<b>b</b>	Request De	scription	R	eview, Roi	ute and Sub	mit
Requ	iest:	i										
Arr	bular	nce										
Quar 1	ntity:	1		Ead	:h 🔪	/						
Date	Need	ded:	i								For How L	ong: 📋
09/	13/20	)18 2	:00 P	М							⊖ Consum	able Resource
<	s	epte	mber	2018	3	>					Oemob	Returnable Resource
Su	Мо	Ти	We	Th	Fr	Sa	^		^		Number:	Unit:
26	27	28	29	30	31	1					1	Weeks 🗸
2	3	4	5	6	7	8	02		00	PM		
9	10	11	12	13	14	15						

- Request Description: Be as detailed as possible. Include item model, type, will you need fuel, drivers, ect.
- Justification/ Purpose of Request: Explain why the request is being made.
- Once you are done click on the solution.

Choose File No file chose	onal Forms,	etc, if availab	le	
ustification / Purpose of R	equest:			
Evacuation of City for Hurrie	ane Harry			

## 9. Tab 3: Review, Route and Submit

- Requestor Information will auto populate along with all the items that you have entered.
- Requestor Signature is your First and Last Name, the Date/Time will automatically populate.

Request Signature			
Request Number:	Incident Name:		
20-50861	TSA-U Hospital Training		
Signature Required Before Displaying Routing Options	Date/Time:		
Requestor Signature:	9/13/2018 14:00:32		
John Doe			
Requestor Signature Tag:			
Submitted by DoeJohn1234 as TSA U Hos	pitals (CC Specialty)		

### 8. Routing

• STAR Status will need to have **Routing** chosen in the drop down.

STAR Status:	
Routing	٣

• Responsible Party

must click the >> to move it over from **Select** to **Send**.

Responsible Party:			
Select:	« »		Send:
~		NU-Corpus Christi EMC	~

• Following will be: NU-Corpus Christi EM Specialist, you must click the >> to move it over from Select to Send.

Following:			
Select:	« »		Send:
*NU-Corpus Christi FIN/ADMIN SC 🗸		NU-Corpus Christi EM Specialist	~

**10.Editing:** If you notice that you need to edit the form click on the **a** to unlock the page.



will be: NU-Corpus Christi EMC, you

This opens the "edit" feature so that you can edit the section you need to.

Request Description Edi	ו		
Request:			
Ambulance			

**11. Submit**: Once the form is ready to submit click on Submit.

**12. Request Dashboard:** Once submitted, you will come back to the first screen in the STAR III – City menu. You can check to be sure your request was submitted or check on the status of your request from this menu.

What's New? TSA U Hospitals (CC Specialty) Training Requests					
New Request Actions Locations	Training	All DDCs N	lueces  V More Filters	Search	Search Clear Search
Request Number	Requestor Information	Request Description	Incident Name / Request Status	Submitted / Last Updated <del>~</del>	Options
20-50870	TSA U Hospitals (CC Specialty) (DoeJohn1234) 361-888-8888 johnd@cctexas.com County: Nueces	Request: Water Qty: 20 20 Cases of Water	Incident: TSA-U Hospital Training	Submitted: 9/13/2018 14:30:39	Edit Actions 101
👍 Follow			STAR Level: STAR Status: Routing Responsible Party: NU-Corpus Christi EMC	Last Update: 09/13/2018 14:30:39	Details
	DDC: 20				