

MedCom Dispatch Number
(24/7) - 210-233-5970

Program launching
6/14/2026

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Who is TXFNE?

The Forensic Center of Excellence: TXFNE is a community-based forensic nursing program that provides medical forensic exams for victims of sexual assault, domestic violence, human trafficking, and child/elder abuse.

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When to Call TXFNE

TXFNE cares for victims of violence of all ages. TXFNE is able to perform acute & non-acute exams and conduct exams for both report and non-report patients.

3

How to Call Us

To contact a TXFNE forensic nurse, call MedCom at 210-233-5970. They will obtain basic patient information and dispatch out a nurse to your facility.

4

TXFNE Response

The TXFNE nurse will be at your location in 90 minutes or less to conduct the forensic exam for the patient.

5

Hand-Off

Once the nurse is done with the exam they will give hand-off to the medical staff at the location.

6

Follow-Up Care

TXFNE will take their own labs to follow up with any positive results. TXFNE will ensure the patient is connected with needed community resources & follow-up care.

7

TXFNE Records

TXFNE will be the custodian of all medical forensic records. Patients, law enforcement, or other parties requesting records can email records@txfne.com.

8

Court Process

TXFNE forensic nurses will be responsible for testifying in the court setting for the medical forensic exam.



FORENSIC
CENTER of EXCELLENCE

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The Forensic Center of Excellence: TXFNE is a community-based forensic nursing program that aims to close the gap for medical forensic exams for victims of sexual assault, domestic violence, human trafficking, and elder abuse throughout the CBRAC Region.

**DO YOU HAVE A PATIENT THAT HAS BEEN A VICTIM OF...
SEXUAL ASSAULT?
DOMESTIC VIOLENCE?
HUMAN TRAFFICKING?
ELDER ABUSE?**

-Upon triage and within the hospital records, refrain from documenting the incident, as this can create conflicting statements

-Focus on the patient's medical assessment and issues requiring medical attention

-Place them in a quiet, private room

-**Contact TXFNE**, and assist with forensic triage, even if the patient is declining an exam, allow the forensic nurse to inform the patient of their options

-Patients can have a medical forensic exam without contacting law enforcement. TxFNE can assist with navigating this. If law enforcement arrives before TXFNE, please obtain the case number

-We would prefer if the patient does not eat or drink until seen by TXFNE. However, the patient's comfort is most important, please inform them that this may impact evidence that is collected, and allow them to make this choice

-If the patient needs to use the restroom, please instruct them not to wipe, have the patient collect a labeled urine sample and have them keep it in their possession in case we need it for toxicology testing



To contact a TXFNE Forensic Nurse, call 210-233-5970.